


Bion Healthcare

Pain Management Contingency Plan

Important Notice for Healthcare Providers:

This patient is currently under a controlled substance agreement with Bion Healthcare.


If you have any questions or need to coordinate care, please contact:

 **Bion Healthcare at (317) 797-9139** (during business hours)

Dear Patient,

This plan outlines how we at **Bion Healthcare** approach short-term or acute pain situations—such as dental procedures, injuries, surgeries, or emergency visits—while you are under our care for long-term pain management.

We understand that controlling pain is essential, and we are committed to working closely with you to do so **safely and effectively**.

 **Tip:** Take a photo of this document and save it to your phone for easy access during emergencies or appointments.

Dental Procedures

- Always inform your **dentist** that you are under a pain agreement with Bion Healthcare **before** any procedure.
 - **Do not accept** any pain medication prescriptions from your dentist.
 - We are happy to speak directly with your dental provider to coordinate appropriate pain relief.
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Injuries & Sudden Pain Episodes

- If you experience acute pain (e.g., back spasms, headaches, toothaches), **contact our office first** for instructions.
 - For **urgent issues**, call 911 to help guide your care.
 - For **non-urgent pain**, please call us during regular business hours.
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Emergency Room (ER) Visits

- Let ER staff know that you are under a **pain agreement with Bion Healthcare**.
 - If possible, avoid accepting prescriptions for pain medications from the ER. Instead, ask the ER to **call us directly**.
 - In some situations, we may authorize the ER to provide limited pain medication if there are no alternatives.
 - **Please record any pain medications given in the ER** so we can document them and consider them in future care.
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Elective Surgeries

- Inform your **surgeon** that you are under a pain contract with us, and have their office contact us in advance.
 - Pain management **during hospitalization** is typically handled by the surgical or hospital team.
 - **After discharge**, Bion Healthcare will resume oversight of your medications.
 - Again, record any medications administered so we can track usage accurately.
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Hospitalizations

- If you are admitted to a hospital for any reason, **notify the care team** that you are on a pain agreement with Bion Healthcare.
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Summary

Your safety and comfort are our top priorities. By following this plan, we can work together to ensure you receive effective pain relief while minimizing risks. If you're ever unsure what to do, **call us first**—we are here to help.